



TECHNICAL BULLETIN

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Bulletin #
2019-M-004

Effective Date:
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Subject:
Finding your Kubota Warranty Information

Kubota Website Navigation

1. Go to Kubotaengine.com website

The screenshot shows the Kubota Engine America Corporation website. At the top, there is a navigation bar with links for "Engine Dealer Locator", "Kubota Global", and "Contact Us". Below this is a search bar with a "Search" button. A secondary navigation bar includes "Products", "Emissions", "Engineering", "Service & Warranty", "Training", "Company Info", and "Login". A prominent banner features the text "QUALITY | GUARANTEED | GENUINE" and "Protect your investment and always use:" followed by a list of items: "Genuine KUBOTA Parts", "Genuine KUBOTA Oil", and "Genuine Remanufactured KUBOTA Parts". To the right of the list is an image of various engine components. Below the banner are three categories: "ENGINES" (with an image of an engine), "GENERATORS" (with an image of a generator), and "PARTS" (with an image of a piston). Further down, there is a "LATEST NEWS" section with three articles: "Kubota's New D902-T Engine for Turf Industry", "Kubota Introduces Engines for Oil & Gas Industries", and "Kubota Introduces 1,000 Hour Oil Change". At the bottom, there are three featured content blocks: "Everywhere, Every moment", "Kubota Industrial Engines", and "The New KUBOTA V5009 Series V5009". The footer contains social media icons, "Terms of Use | Privacy Policy", and the "KUBOTA Engine America Corporation" logo and copyright information.

2. Click on Service & Warranty in the top row

For Earth, For Life
Kubota
Kubota Engine America Corporation

Engine Dealer Locator | Kubota Global | Contact Us

Products | Emissions | Engineering | **Service & Warranty** | Training | Company Info | Login

find your **Genuine Kubota Distributor** **GO!**

POWERFUL | CLEAN | ALTERNATIVE

Kubota's industrial
SPARK IGNITED ENGINE LINE UP
Includes gasoline, LPG, Dual Fuel
and Natural Gas versions

ENGINES **GENERATORS** **PARTS**

LATEST NEWS

- Kubota's New D902-T Engine for Turf Industry (Read More)
- Kubota Introduces Engines for Oil & Gas Industries (Read More)
- Kubota Introduces 1,000 Hour Oil Change (Read More)

Everywhere. Every moment

Kubota Industrial Engines

The New KUBOTA 60 Series V1009

Kubota The Answer

An overview of Kubota's worldwide | Explore Kubota's Engine Line up. | Kubota V5009, EU Stage V Ready

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3. To find your Kubota warranty information click on ENGINE WARRANTY in the language of your choice.

SERVICE & WARRANTY SUPPORT

GLOBAL SERVICE. PROVEN EXCELLENCE.

Kubota Engine America (KEA) has a vast distributor network in the U.S., Canada and Latin America whom offer engine service support. The Kubota factory trained distributors have the expertise and know-how to provide parts, service and warranty throughout their areas of responsibility for all Kubota-powered products. To locate the nearest authorized service facility for Kubota engine sales and service or generator sales and service, please contact the KEA distributor in your area. Outside of KEA's area of responsibility, KUBOTA's extensive World Wide Service (WWS) network is readily available to offer uninterrupted engine service support.

[ENGINE-US](#) [ENGINE-CANADA](#) [ENGINE-LATIN AMERICA](#) [ENGINE-WWS](#)

[GENERATOR-US](#) [GENERATOR-CANADA](#) [GENERATOR-LATIN AMERICA](#) [GENERATORS-WWS](#)

WARRANTY SUPPORT

Kubota engine warranty in North America and Latin America is two years or 2,000 operation hours, whichever occurs first. In North America, warranty also includes a third year Major Component Warranty (MCW) for up to 3,000 operation hours.

- [ENGINE WARRANTY \(ENGLISH\) \(SPANISH\) \(PORTUGUESE\) \(FRENCH\)](#)
- [LONG TERM STORAGE GUIDELINES \(ENGLISH\) \(FRENCH\)](#)

The Kubota generator warranty in North America and Latin America for two years or 2,000 operation hours, whichever occurs first. In North America, warranty also includes a third year Major Component Warranty (MCW) for up to 3,000 operation hours.